

Multiple Consent Authority Form

This form is to give us permission to work directly with Centrelink on your behalf. This is a voluntary form. You can give us authority to act or not act on your behalf for any of one of the three options listed below. Giving us authority to act on your behalf for all three options means you won't have to deal directly with Centrelink about your rent. The most helpful option for us is the second option as this one allows us to download your Centrelink statement so we can work out how much rent to charge you.

More information about Centrelink deduction and conformation services is available from the Department of Human Services (humanservices.gov.au) and Accordwest.

Name: _____

CRN: _____ Date of birth: _____

Address: _____

Please indicate each service you wish for consent to be applied.



Service	Standard consent words	Yes	No
Electronic Verification of Rent (EVoR)	<p>I authorise:</p> <p>Accordwest to collect and use my current and future accommodation information and provide it to the Australian Government Department of Human Services (the department) for reassessment of my eligibility for Commonwealth Rent Assistance.</p> <p>I understand that:</p> <ul style="list-style-type: none"> the information collected and used by Accordwest and provided to the department may include my Centrelink Customer Reference Number, family name, given name, date of birth, address, household rent, individual rent, and relationship status. every time Accordwest provides information to the department, I will be advised in writing. I must contact the department myself if: <ul style="list-style-type: none"> I change my address; my relationship status changes; I start or stop sharing my accommodation with someone else; I purchase or sell any real estate. 	<input type="checkbox"/>	<input type="checkbox"/>
Centrelink Confirmation eServices – Income Confirmation	<p>I authorise:</p> <ul style="list-style-type: none"> Accordwest to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my Centrelink income, asset and payment details to enable the Business to determine if I qualify for a concession, rebate or service. the department to provide the results of that enquiry to Accordwest. <p>I understand that:</p> <ul style="list-style-type: none"> the department will disclose personal information to Accordwest including my name, payment type, payment status, income, assets, one-off payment, deductions, shared care arrangements, partner status, Youth Allowance Independent Rate to confirm my eligibility for community housing and set my rent. I can obtain proof of my circumstances/details from the department and provide it to Accordwest so that my eligibility for community housing can be determined. If I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the accommodation provided by Accordwest so that my eligibility for community housing can be determined. If I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the housing provided by Accordwest. 	<input type="checkbox"/>	<input type="checkbox"/>

Centrepay	<p>I authorise Accordwest to advise the department:</p> <ul style="list-style-type: none"> to change my existing Centrepay deduction from time to time to ensure my housing payments are met, and of my correct account or billing number if required. <p>I authorise the department to provide:</p> <ul style="list-style-type: none"> information for the purpose of reconciling my payment deduction details. <p>I acknowledge:</p> <ul style="list-style-type: none"> I can cancel my Centrepay deduction at any time. This will remove my consent from Accordwest and the Business cannot set up any deductions until I provide new authorisation. If I cancel my Centrepay deduction, I will be required to make alternative arrangements to pay my rent if I am continuing my rental agreement with Accordwest or if I have rent owing. 	<table border="0"> <tr> <td>Yes</td> <td>No</td> </tr> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> </table>	Yes	No	<input type="checkbox"/>	<input type="checkbox"/>
Yes	No					
<input type="checkbox"/>	<input type="checkbox"/>					

I understand that:

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| <ul style="list-style-type: none"> this consent, once signed, is effective for the service/s indicated, and only for the period that I am a client of Accordwest. consent for EVoR and Income Confirmation, which is ongoing, may be withdrawn by me, at any time, by giving notice to Accordwest or by contacting the department. I can contact the department to cancel my Centrepay deduction at any time, however, I will be required to make alternative arrangements to pay my rent including any rent owing. if I cancel my Centrepay deduction, I will be required to give new consent before Accordwest can restart a deduction. every time that Accordwest provides information to the department for EVoR and/or Centrepay, I will be advised. | <ul style="list-style-type: none"> Accordwest will maintain a record of my consent for a minimum of two years from the date I cease to be a Customer of the Business. if I withdraw part or all of this consent in relation to EVoR, I will be responsible for notifying the department of all future changes to my accommodation circumstances. I will be able to obtain a copy of the income statements the department provides to the Business from either the department or Accordwest. I must tell the department if: <ul style="list-style-type: none"> - I change my address; - my relationship status changes; - I start or stop sharing my accommodation with anyone else; - I purchase or sell any real estate. |
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For more information, visit humanservices.gov.au

Signed: _____ Date: _____